

## Care & Maintenance of LG Viatera®

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The composition of LG Viatera® makes the countertop low maintenance and resistant to scratches and stains. LG Viatera® is also heat-resistant, making it capable of enduring heat from normal cooking temperatures. LG Viatera® will remain beautiful and durable for many years of enjoyment with virtually no maintenance.

### Regular Cleaning

Normal cleaning of LG Viatera® only requires a damp cloth or paper towel. For tougher spots, a mild non-abrasive cleanser can help. For best results, clean spills as soon as possible. Because of its durability, LG Viatera® is able to defend against absorption of wine, lemon juice, tea, wine, fruits and vegetables without permanently staining or damaging the counters.

### Cleaning Dried Spills

For tougher stains and dried spills, mild non-abrasive cleansers are a good solution to keeping the surface smooth and high gloss. Recommended cleaners include: Formula 409 Glass & Surface Cleaner, Bar Keeper's Friend, Lysol, and Greased Lightning. For dried spills, a non-abrasive scrub pad can be used to remove the unwanted spill without the concern of causing damage or scratching to your countertop. Rinse thoroughly and wipe off with a damp paper towel to remove all residues. While LG Viatera® is usually able to sustain most household chemicals, avoid using products that contain bleach.

### Spot Renewal

For tough spots from items such as gum, grease, paint, food, etc., scrape off the residue with a razor blade or putty knife prior to cleaning. The scraping may leave a gray metal mark on the countertop and can be cleaned off by using a recommended cleaner and a soft non-abrasive scrub pad. Polish off with a damp paper towel. For more stubborn spots or stains, soak a pad of paper towels in water and any of the recommended cleansers and apply the towel to the stain and let soak for a few minutes. Deeply clean with a non-abrasive scrub pad and cleanser, rinse thoroughly, and polish off with a damp paper towel.

### Polishing and Sealing

One of the many benefits of LG Viatera® is that it requires no sealants or waxes to be applied during its lifetime. Because it is non-porous, with normal cleaning procedures, it will always remain glossy and smooth.

### LG Viatera® is NOT Indestructible!!

LG Viatera® can be damaged when in contact with strong chemicals and solvents. Avoid products containing trichlorethane or methylene chloride including paint removers, car battery liquid, furniture strippers, and products containing bleach. These products can cause permanent discoloration to the surface. In the event that these agents come into contact with the surface, wipe immediately, rinse with water, and then clean with vinegar based cleaner. If the stain persists, contact the supplier/installer of your LG Viatera® product. Do not use abrasive and /or alkaline cleaning products. Do not use 3M ScotchBrite® green scrub pads or similar products, as they may dull the surface.

When trying a new cleaning product, it is recommended that you always try the cleaner first on a hidden place of the surface and follow the cleaner manufacturer's instructions.

By following the simple care guidelines above, we hope that you will enjoy the lasting beauty and luxurious feel of all LG Viatera® quartz surfaces.

The following are recommended commercial cleansers that are available for the routine care of your LG Viatera® quartz surface:

Non-bleach, non-abrasive liquid household cleaners:

- \* Simple Green Lime-scale remover
- \* Vinegar cleaner (diluted)
- \* Bar Keeper's Friend
- \* Formula 409 Glass and Surface Cleaner
- \* Lysol
- \* Greased Lightning